



# SparkBridge

INSTALLATION GUIDE

[videri.com](https://videri.com)

# | SparkBridge Installation Guide



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# Safety & Warnings

Use caution when using the power cord. Power cords differ by country. Protect the power cord from physical or mechanical abuse, such as being twisted, kinked, pinched, closed in a door, or walked upon.

**DO NOT** overload wall outlets. Overloaded, loose, or damaged wall outlets, extension cords, frayed power cords and damaged/cracked wire insulation are dangerous. Any of these conditions could result in electric shock or fire.

Periodically examine the power cord of your device. If its appearance indicates damage or deterioration, unplug it, discontinue use of the device, and have the cord replaced with an exact replacement by Videri, Inc.

**DO NOT** touch the end of the power cord while it is plugged. Be sure to grasp the plug when unplugging the power cord.

**DO NOT** try to ground the unit by connecting it to telephone wires, lightning rods, or gas pipes. Make sure the power cord is connected securely to the power plug of the power pack.

The AC Power cord must be connected to an AC power outlet with a grounding connection.

Use ONLY with the power pack and accessories specified by the manufacturer or sold with the device.

Install device in accordance with the manufacturer's instructions.

**DO NOT** install near any heat sources such as radiators, heat registers, stoves, or other apparatuses that produce heat (including amplifiers).

**DO NOT** install this product near flammable objects such as gasoline or candles, or expose the device to direct air conditioning. Keep the product away from direct sunlight.

Always install the device where there is proper ventilation. **DO NOT** cover the product with cloth or other materials while in operation.

**DO NOT** use high voltage electrical equipment near the device. This may result in product malfunction.

Never touch the device during a lightning storm. Unplug the device during lightning storms or when unused for long periods of time.

When operating for a long period, the unit may become warm. This does not affect the performance of the product or cause defects in the product.

If you smell smoke or other odors coming from the apparatus, unplug the power cord and contact customer support at [support@videri.com](mailto:support@videri.com).

To reduce the risk of fire or electrical shock, **DO NOT** use this device near water. **DO NOT** expose this product to rain, moisture or other liquids.

**DO NOT** touch the device or any power cords with wet hands. **DO NOT** expose to dripping or splashing.

**DO NOT** place objects filled with liquids, such as vases, cups, etc. over the device or its power cord.

**DO NOT** allow any impacts or shocks to the product.

**DO NOT** attempt to modify this product in any way without express written authorization from Videri, Inc. Unauthorized modification will void the user's authority to operate this product.

Refer all servicing to qualified service personnel. Servicing is required when the apparatus has been damaged in any way, such as when the power supply, power cord or plug is damaged, liquid has been spilled or objects have fallen into the apparatus, the apparatus has been exposed to rain or moisture, does not operate normally, or has been dropped.

Keep packaging material out of the reach of children.

# | Safety & Warnings

## Cleaning the Device

Unplug the power cord and gently wipe with a microfiber cloth.

**DO NOT** spray water or other liquids directly on the device as electric shock may occur.

**DO NOT** use cleaners containing alcohol, thinners, benzene, or ammonia.

## Moving the Device

When moving the device, make sure the product is turned off and unplugged.

# Before You Begin

Videri offers two models of the SparkBridge media player:

1. SparkBridge
2. SparkBridge+

The SparkBridge models are designed to work as media players and will need to be connected to an external display in order to show content. Prior to installing a SparkBridge player, ensure that the external display has been installed. The external display will need to have an HDMI input in order to work with the SparkBridge.

After installing the SparkBridge, you will need to provision the device using WiFi or a wired (LAN) connection to use it with Videri's Portal3. Scan the QR code on the right to download the Videri Mobile App to your smartphone. Then, follow the in-app instructions to configure the SparkBridge device and complete the setup.



iOS



Android

# | What's In The Box

- SparkBridge, SparkBridge Core, SparkBridge+, or SparkBridge+ Sealed x1
- Power cord x1
- HDMI cable x1
- Antenna x1 (*for SparkBridge Core, only*)
- Antenna x2 (*for SparkBridge+ or SparkBridge+ Sealed, only*)

# How To Install

**NOTE:** Be sure to read the “Before You Begin” section and install a display prior to installing the SparkBridge.

1. If installing a SparkBridge Core, SparkBridge+, or SparkBridge+ Sealed, attach the provided antenna to the device.
2. Connect the device to the external display via HDMI.
  - a. Plug the provided HDMI cord into the device’s output.
  - b. Plug the provided HDMI cord into the external display’s input.
3. Power on the device.
  - a. Using the provided power supply, plug the power cord into the device and the plug into a wall outlet.
  - b. Device should automatically power on. If the device does not power on, press the power button on the front of the device to power it on.
4. Use the Videri Mobile App to provision the SparkBridge+ and complete set up.

**NOTE:** The SparkBridge Core, SparkBridge+, and SparkBridge+ Sealed can be mounted to a wall if needed via the mounting points on the outside of the device. When mounting, be sure to use appropriately sized hardware to support the weight of your specific SparkBridge model.