

INSTALLATION MANUAL  
**V5 Canvas**  
VERSION 1.0 / September 2022



## Safety & Warnings

Use caution when using the power cord. Power cords differ by country. Protect the power cord from physical or mechanical abuse, such as being twisted, kinked, pinched, closed in a door, or walked upon. **DO NOT** overload wall outlets. Overloaded, loose, or damaged wall outlets, extension cords, frayed power cords and damaged/cracked wire insulation are dangerous. Any of these conditions could result in electric shock or fire. Periodically examine the power cord of your device. If its appearance indicates damage or deterioration, unplug it, discontinue use of the device, and have the cord replaced with an exact replacement by Videri, Inc.

Be sure to grasp the plug when unplugging the power cord.

**DO NOT** touch the end of the power cord while it is plugged.

**DO NOT** defeat the safety purpose of the polarized or grounding plug. A polarized plug has two blades with one wider than the other while a grounding plug has two blades and a third grounding prong. If the provided plug does not fit into your outlet, consult an electrician for replacement of the obsolete outlet. If grounding methods are not possible, have a qualified electrician install a separate circuit breaker.

**DO NOT** try to ground the unit by connecting it to telephone wires, lightning rods, or gas pipes.

Make sure the power cord is connected securely to the power plug of the power pack. The AC Power cord must be connected to an AC power outlet with a grounding connection.

Use **ONLY** with the wall mount, power pack and accessories specified by the manufacturer, or sold with the Canvas.

Install Canvas in accordance with the manufacturer's instructions. **DO NOT** install near any heat sources such as radiators, heat registers, stoves, or other apparatuses that produce heat (including amplifiers). **DO NOT** install this product near flammable objects such as gasoline or candles, or expose the Canvas to direct air conditioning. Keep the product away from direct sunlight.

Refer all servicing to qualified service personnel. Servicing is required when the apparatus has been damaged in any way, such as when the Power Supply, power cord or plug is damaged, liquid has been spilled or objects have fallen into the apparatus, the apparatus has been exposed to rain or moisture, does not operate normally, or has been dropped.

**DO NOT** attempt to modify this product in any way without express written authorization from Videri, Inc. Unauthorized modification could void the user's authority to operate this product.

## Safety & Warnings, cont'd

Always install the display where there is proper ventilation. **DO NOT** cover the product with cloth or other materials while in operation. Do not install in a confined space such as a bookcase. **DO NOT** install in excessively dusty places.

**DO NOT** use high voltage electrical equipment near the display. This may result in product malfunction.

Never touch this apparatus during a lightning storm. Unplug the Canvas during lightning storms or when unused for long periods of time.

When operating for a long period, the frame may become hot. This does not affect the performance of the product or cause defects in the product.

If you smell smoke or other odors coming from the apparatus, unplug the power cord and contact customer support at [support@videri.com](mailto:support@videri.com).

To reduce the risk of fire or electrical shock, **DO NOT** use this Canvas near water. **DO NOT** expose this product to rain, moisture or other liquids. **DO NOT** touch the Canvas or any power cords with wet hands. **DO NOT** expose to dripping or splashing. **DO NOT** place objects filled with liquids, such as vases, cups, etc. over the Canvas or its power cords.

**DO NOT** allow any impacts or shocks to the product. **DO NOT** drop anything onto the LCD glass.

Keep packing material out of the reach of children. Anti-moisture material is harmful if swallowed. If swallowed, induce vomiting and go to the nearest hospital.

### Cleaning the Canvas

Unplug the power cord and wipe gently with a soft cloth to prevent scratching.

**DO NOT** spray water or other liquids directly on the Canvas as electric shock may occur.

**DO NOT** use cleaners containing alcohol, thinners, benzene or ammonia.

### Moving the Canvas

Make sure the product is turned off and unplugged.

**DO NOT** press or put stress on the front panel of the apparatus.

# Prepare to install

## What's in the box

- Canvas x1
- Wall mount x1
- Mounting template x1
- Wall anchors x4
- #8 x 1" Screws x4
- AC Power Cable x1

## What you'll need



**Drill**



**Pencil**



**Level**

If you need help at any time, contact videri Support at [support@videri.com](mailto:support@videri.com).

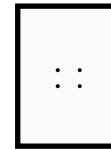
# Step 1. Positioning the template

Mark the placement of the mounting template:

- 1 Review your space and decide where you want to hang your Canvas.
- 2 Place the mounting template on the wall.
- 3 Holding your template firmly against the wall, ensure the template is level.
- 4 When your template is level, use a pencil to mark the location of the drill holes. Then, draw a short line across the top of the mounting template.

You can now remove the template from the wall and proceed to the next step.

## What you'll need



**Mounting  
template**



**Pencil**



**Level**

## Step 2. Installing the Canvas mount

### Install the Canvas mount:

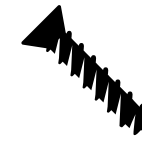
- 1 If needed, drill holes into the wall at the locations marked during Step 1.
- 2 If needed, install the included wall anchors at the locations marked during Step 1.
- 3 Attach the mount to the wall using the included screws.
- 4 Check that your mount is level.

You're almost there! Peel off the stickers from the metallic contact pads (in the middle of the mount) and make sure the power cord is hanging down.

### What you'll need



Drill



Screws



Level



Wall anchors (optional)

## Step 3. Mounting the Canvas

### Get the Canvas on the wall:

- 1** Hold the Canvas on the left and right sides so that the screen is towards you and the arrow on the back faces up.
- 2** Position the Canvas in front of the mount so that the top of the Canvas is about an inch above the line marked during Step 1
- 3** Push the Canvas against the wall and gently lower the Canvas until you secure it to the mount. The top of the Canvas should line up with the line marked during Step 1.

**Congrats!** Your canvas is now installed.

For multi-Canvas installations, repeat steps 1-3 for each additional Canvas.

**We'd love your feedback!**

We are always looking for feedback to improve documentation for our users. If you have any feedback about this guide, please don't hesitate to reach out to us at [feedback@videri.com](mailto:feedback@videri.com).

Your friends at **videri**