

# The Spark Series

INSTALLATION GUIDE

[videri.com](http://videri.com)

# Spark Series Installation Guide



## Contents

SAFETY & WARNINGS.....	3
Cleaning the Canvas.....	4
Moving the Canvas .....	4
WHAT'S IN THE BOX .....	5
Repackaging the Canvas .....	6
HOW TO INSTALL .....	7

# Safety & Warnings

Use caution when using the power cord. Power cords differ by country. Protect the power cord from physical or mechanical abuse, such as being twisted, kinked, pinched, closed in a door, or walked upon.

**DO NOT** overload wall outlets. Overloaded, loose, or damaged wall outlets, extension cords, frayed power cords and damaged/cracked wire insulation are dangerous. Any of these conditions could result in electric shock or fire.

Periodically examine the power cord of your device. If its appearance indicates damage or deterioration, unplug it, discontinue use of the device, and have the cord replaced with an exact replacement by Videri, Inc.

**DO NOT** touch the end of the power cord while it is plugged. Be sure to grasp the plug when unplugging the power cord.

**DO NOT** defeat the safety purpose of the polarized or grounding plug. A polarized plug has two blades with one wider than the other while a grounding plug has two blades and a third grounding prong. If the provided plug does not fit into your outlet, consult an electrician for replacement of the obsolete outlet. If grounding methods are not possible, have a qualified electrician install a separate circuit breaker.

**DO NOT** try to ground the unit by connecting it to telephone wires, lightning rods, or gas pipes. Make sure the power cord is connected securely to the power plug of the power pack.

The AC Power cord must be connected to an AC power outlet with a grounding connection.

Use ONLY with the wall mount, power pack and accessories specified by the manufacturer, or sold with the Canvas.

Install Canvas in accordance with the manufacturer's instructions. **DO NOT** install near any heat sources such as radiators, heat registers, stoves, or other apparatuses that produce heat (including amplifiers). **DO NOT** install this product near flammable objects such as gasoline or candles, or expose the Canvas to direct air conditioning. Keep the product away from direct sunlight.

Always install the display where there is proper ventilation. **DO NOT** cover the product with cloth or other materials while in operation. **DO NOT** install in a confined space such as a bookcase. DO NOT install in excessively dusty places.

**DO NOT** use high voltage electrical equipment near the display. This may result in product malfunction.

Never touch this apparatus during a lightning storm. Unplug the Canvas during lightning storms or when unused for long periods of time.

When operating for a long period, the unit may become warm. This does not affect the performance of the product or cause defects in the product.

If you smell smoke or other odors coming from the apparatus, unplug the power cord and contact customer support at [support@videri.com](mailto:support@videri.com).

To reduce the risk of fire or electrical shock, **DO NOT** use this Canvas near water. **DO NOT** expose this product to rain, moisture or other liquids. **DO NOT** touch the Canvas or any power cords with wet hands. **DO NOT** expose to dripping or splashing. **DO NOT** place objects filled with liquids, such as vases, cups, etc. over the Canvas or its power cords.

**DO NOT** allow any impacts or shocks to the product. **DO NOT** drop anything onto the LCD glass.

**DO NOT** attempt to modify this product in any way without express written authorization from Videri, Inc. Unauthorized modification will void the user's authority to operate this product.

Refer all servicing to qualified service personnel. Servicing is required when the apparatus has been damaged in any way, such as when the power supply, power cord or plug is damaged, liquid has been spilled or objects have fallen into the apparatus, the apparatus has been exposed to rain or moisture, does not operate normally, or has been dropped.

Keep packaging material out of the reach of children.

# | Safety & Warnings

## Cleaning the Canvas

Unplug the power cord and gently wipe with a microfiber cloth to prevent scratching.

**DO NOT** spray water or other liquids directly on the Canvas as electric shock may occur.

**DO NOT** use cleaners containing alcohol, thinners, benzene, or ammonia.

## Moving the Canvas

When moving the Canvas, make sure the product is turned off and unplugged. It is recommended that the Canvas be powered down for 20 minutes before removing it from the wall or attempting to move it.

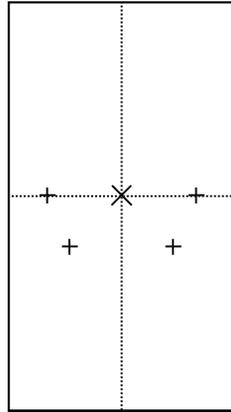
**DO NOT** press or put stress on the front panel of the display.



## What's in the Box



Canvas x1



Mounting  
Template x1



Mount x1

### Accessory Box

- Screws x4
- Wall anchors x4
- Canvas power cable x1
- AC power plug x1 (up to x4 for multiplug option)
- 24V DC power supply x1

**NOTE:** If you intend on repackaging the Canvas, keep all packaging materials for later use when unpacking the Canvas.

# Repackaging the Canvas

1. Wrap your Canvas in the anti-static bag.
2. Slide the Canvas back into the box so that it sits inside the bottom foam piece. If your box has an arrow on the top flap, be sure that the screen faces in the direction of the arrow.
  - NOTE:** To prioritize sustainability, foam pieces are intentionally not attached to the cardboard. Rest assured, the cardboard in this packaging is recyclable.
3. Slide in the side foam pieces on either side of the Canvas.
4. Slide in the cardboard that fits around the foam side pieces.
5. Place the top foam piece into the box securing the Canvas.
6. Place the top cardboard piece on top of the top foam piece.
7. OPTIONAL Slide the mounting template back into the box.
8. Place accessories into the Accessories box.
9. Connect the mount to the flap on the Accessories box.
10. Place the accessories box and mount into the box, on top of the Canvas. The mount should be on the backside of the Canvas, not on the screen-side. If your box has an arrow on the top flap, be sure that the mount is on the side of the Canvas opposite of the arrow.
11. Close the top flaps.
12. Tape the box.

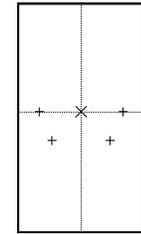
# How to Install

---

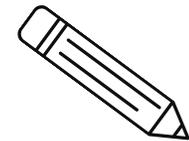
## Step 1: Position the template.

1. Review your space and decide where you want to hang your Canvas.
2. Place the mounting template on the wall. Ensure that the top edge of the mounting template is at least 5 in. (13 cm.) from the ceiling.
3. Hold the template firmly against the wall and use a pin or screw to secure it at the center.
4. Drill holes where noted on the template.
5. Use a pencil to draw a short line across the top of the mounting template.
6. Remove the template from the wall.

### What you'll need



Mounting Template

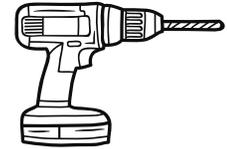


Pencil

## Step 2: Install the Mount

1. **OPTIONAL** Install the included wall anchors at the locations drilled during Step 1.
2. Attach the mount to the wall using the included screws.

### What you'll need



Drill



Screws



Level



Mount

## Step 3: Mount the Canvas

1. Attach the Canvas cable to the back of the Canvas.
  - a. If installing the Canvas in portrait orientation, make sure the power cable hangs straight down. See *Figure 1*.
  - b. If installing the Canvas in landscape orientation, fold the power cable along the groove and through the loop so that it hangs down as shown. See *Figure 2*.

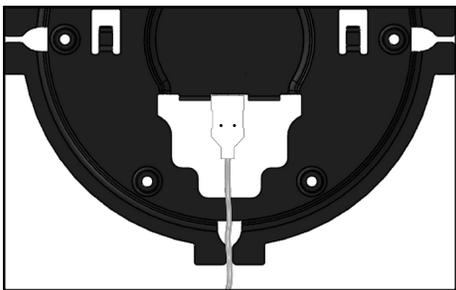


Figure 1

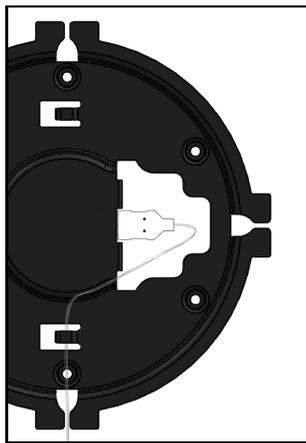
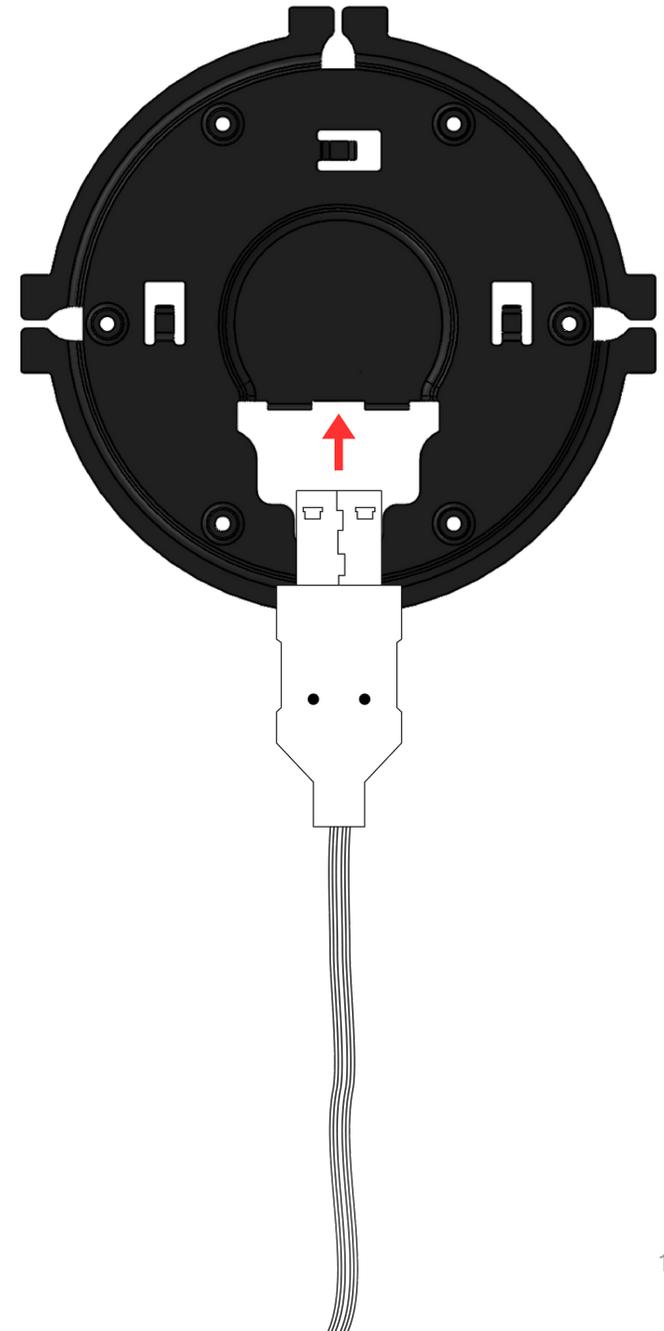


Figure 2



## Step 3: Mount the Canvas

2. Place the top of the Canvas at least 5 in. (13 cm.) above the line drawn in Step 1.
3. Slide the Canvas down onto the mount. You may encounter some resistance as the mount engages the Canvas.
4. Use a level to check that the Canvas is level. If the Canvas is not level, you can lightly shift it up to 3 degrees to the left or right. When adjusting the Canvas, use light force and **DO NOT** over-correct.
5. Connect the power supply to the Canvas cable. *See Figure 1.*
6. Connect the appropriate AC power plug to the power supply. *See Figure 2.*
7. Plug it in.

For multi-Canvas installation, repeat these steps.

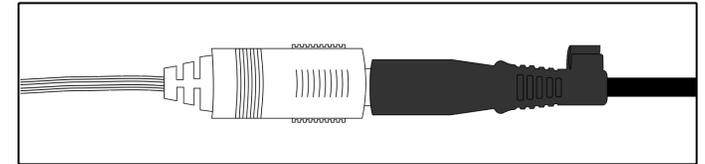


Figure 1

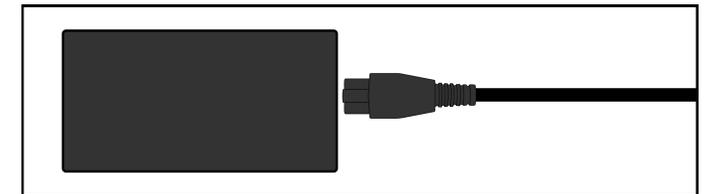


Figure 2